

**WRITTEN QUESTION TO THE ASSISTANT MINISTER FOR TREASURY AND RESOURCES  
BY SENATOR S.C. FERGUSON  
QUESTION SUBMITTED ON MONDAY 15th FEBRUARY 2021  
ANSWER TO BE TABLED ON MONDAY 22nd FEBRUARY 2021**

**Question**

Further to reports of problems with the JT network and data connections, will the Assistant Minister advise whether JT has notified the Minister, as shareholder representative, of any such problems; and if so, will he state what explanation has been provided by JT for the cause of the problems, if known, and whether they are ongoing problems or new issues with the network?

**Answer**

Jersey Telecom (“JT”) operates a “no surprises” policy with the Minister, as shareholder representative, in accordance with the Memorandum of Understanding between the parties.

Under that policy, JT has notified the Minister that they are not aware of any network or data connection issues on the JT network.